

# Utility Assistance Resource Fair Scheduled for August 13<sup>th</sup>

City of Richmond Heights and the Northeast Ohio Regional Sewer District partner to offer utility bill assistance to eligible customers

**Cleveland** – On Saturday, August 13<sup>th</sup>, the City of Richmond Heights and the Northeast Ohio Regional Sewer District will host a Utility Assistance Resource Fair to offer eligible customers financial assistance on water, sewer, gas and electric bills. The Northeast Ohio Regional Sewer District, City of Cleveland Division of Water, Dominion, FirstEnergy, CHN Housing Partners, STEP FORWARD and Community Housing Solutions will be on-site. **The fair will be held at the Kiwanis Lodge Community Center at [27285 Highland Road](#) from 9am to 12pm. Appointments are preferred and can be scheduled by calling 216-881-8247. Walk-ins will be accepted.**

‘I’m excited to partner with the Northeast Ohio Regional Sewer District on the Utility Assistance Resource Fair,’ said Mayor Kim Thomas of Richmond Heights. ‘We know that some of those in our community are struggling to pay their bills, so we want to provide any resource that may help.’

Eligible customers will be able to sign up for a variety of assistance programs at the fair, including the Northeast Ohio Regional Sewer District’s Affordability Program, which provides a 40% reduction on sewer bills, and the Crisis Assistance Program, which provides up to a \$300 credit on sewer bills.

Attendees are asked to bring copies of their utility bills (electric, gas, sewer and/or water) and proof of household income (e.g., paystub, social security statement, most recently filed IRS 1040 or other documentation) to the Resource Fair. To maximize participation in as many programs as possible, attendees should also bring copies of the following, if available:

- Birth certificate(s)
- ID (driver’s license or state ID)
- Supplemental Medical Insurance (if applicable)
- Social Security Card
- Lease Agreement (if a renter)

‘We have offered [cost saving programs](#) for several decades, including Homestead, and adding a new program, the Crisis Voucher Program in 2012, so that those facing a hardship could get some relief. Additionally, we added stormwater credits in 2013, providing a reduction in stormwater fees, and, this year, enhanced our Affordability Program requirements, so more customers would be eligible,’ said Kyle Dreyfuss-Wells, Chief Executive Officer of the Northeast Ohio Regional Sewer District. ‘We’re happy to partner

with Mayor Thomas on the Utility Assistance Resource Fair, so eligible customers can sign up for those programs and others.'

The Northeast Ohio Regional Sewer District plans to host additional Utility Assistance Resource Fairs on 8/27 in East Cleveland, 10/1 in Cleveland West & 10/29 in Parma to complete the 2022 calendar. More information to follow.

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